

Case Study:

Standardized Monitoring Tools for Hygiene Kitting

Date of Services: January - August 2021



At a glance

FLUSH helped PQMD create a simple, easy-to-use monitoring tool for people engaged with hygiene kit programs. With this, we developed a digital tool that allowed them to measure performance with visual GIS-enabled dashboards.

Client Testimonial

"The FLUSH team delivered a high-quality, systems-based, practical solution for PQMD. They gracefully walked into a project that was "in-process" and deftly supported coalition objectives.

"FLUSH is professional, reliable, personable, and flexible."

*Juliemarie Vander Burg
Senior Director, Global Health
PQMD*

ABOUT THE CLIENT

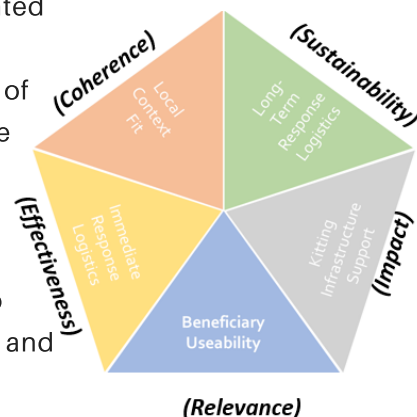
The Partnership for Quality Medical Donations (PQMD) is a unique alliance of non-profit and corporate organizations committed to bringing measurable health impact through medical supply and service donations to under-served and vulnerable people. PQMD promotes sustainable access to quality health care.

CHALLENGE

PQMD's collaborative initiative to increase the efficacy of hygiene kit programs' required a harmonized approach to monitoring and evaluating. As a result, PQMD formed a coalition with a wide range of roles in hygiene kitting -including funding initiatives, providing materials in the kits, and distributing kits to communities experiencing emergencies. The group shared enablers, barriers, and needs for good data collection that would allow them to improve on efficiencies. But with no common framework or outcomes indicators in place, it was difficult to understand if hygiene kitting programs were working.

SOLUTION

Using a user-centered design, FLUSH worked with the PQMD team and coalition members to identify what kinds of monitoring they wanted to achieve for hygiene kits and the kitting process. The team adapted a larger theory of change to this challenge and identified five key agreed-upon components to monitor (see framework to the right). From this, FLUSH developed a monitoring tool in mWater that allows organizations to input high-level data that is then weighted and analyzed in GIS-enabled dashboards. PQMD will include the tool and directions in their Measuring for Success Toolkit.



FLUSH'S CASE TEAM

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