

# Case Study: Rapporteur Reporting

Date of Services: March - September 2021  
January - April 2023



## At a glance

FLUSH helped the FSM Alliance run a Rapporteur Program during the FSM6 and FSM7 conferences, and developed high-quality reports to share with the public, highlighting key lessons and insights from conference sessions.

## Client Testimonial

*"We appreciate how well FLUSH managed the rapporteurs and the process. This is by far the best report we've had."*

*Jennifer Williams  
Executive Director  
FSM Alliance*

## ABOUT THE CLIENT

The FSM Alliance is a member-based network created to support organizations and individuals working in FSM. They are a collaborative, responsive, and collective platform that advocates for the adoption and implementation of FSM to support inclusive sanitation planning as a public service.

## CHALLENGE

In 2021, due to COVID-19, the FSM Alliance hosted their sixth FSM conference online. In 2023, the FSM Alliance hosted their seventh FSM conference in Abidjan (Cote d'Ivoire). They wanted to develop a high-quality output and highlight reports from the conference for members and the sector to capture the key lessons from the sessions. This required developing a Rapporteur Program to get the content for these reports. However, they lacked the workforce to lead this work.

## SOLUTION

FLUSH spearheaded FSM Alliance's Rapporteur Program and report development process to capture session highlights in concise notes. FLUSH developed the terms for the program, including free access to the conference content and rapporteur-specific networking events. From there, FLUSH recruited and onboarded dozens of rapporteurs from across the globe. FLUSH ensured the rapporteurs were gender-balanced and prioritized young professionals from low- and middle-income countries to join the program. FLUSH then managed the rapporteurs and used their notes to craft two well-designed conference reports, and on time.

## FLUSH'S CASE TEAM

Kelsey McWilliams, BE  
Kimberly Worsham, MIWM, MPA

# FLUSH



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