

# Case Study: Project & Tool Management

Date of Services: January - August 2022



## At a glance

FLUSH supported UrbanEmerge on a project funded by Elrha to develop a practical field methodology to identify opportunities for innovation in humanitarian settings around WASH - particularly solid waste management.

## Client Testimonial

*Kim masterfully led our diverse team of experts with skills and a pleasant personality, making this project a pleasure to work on. Her WASH expertise was instrumental in the analysis to shape our recommendations.*

*Naji Makarem  
Managing Partner  
UrbanEmerge*

## ABOUT THE CLIENT

UrbanEmerge is a UK-based firm offering inclusive and sustainable development consulting in low, middle, and high-income countries. They specifically address increasingly urgent challenges for socially just, ecological, and circular urban and regional development.

## CHALLENGE

UrbanEmerge built a team to address Elrha's challenge of identifying the next step of its analysis of WASH Gaps in humanitarian/emergency settings. Elrha was looking to identify how to develop a solution or innovation methodology to address the gaps identified in its previous research. Elrha also wanted to test this methodology to ensure it was user-friendly and useful for emergency WASH practitioners.

## SOLUTION

FLUSH joined UrbanEmerge's team with Science Practice to develop a WASH innovations development methodology using a human-centered design approach. Once the team developed the methodology, they needed to find ways to test it by assessing solid waste disposal, as it was an overlooked and under-researched topic for humanitarian WASH practitioners. The team tested the methodology with colleagues in Uganda and Somalia refugee and resettlement camps.

FLUSH was the project manager and coordinator of the UrbanEmerge and Science Practice collaboration. FLUSH ensured regular updates with Elrha and ran frequent check-ins and workshops with teammates developing and testing the methodology in a participatory way. FLUSH ensured that the project met deliverables on time, reflecting Elrha and its stakeholder's needs.



## FLUSH'S CASE TEAM

Kimberly Worsham, MIWM, MPA

# FLUSH



International Development



[www.flushwash.org](http://www.flushwash.org)



NYC, USA

With Global Associates